



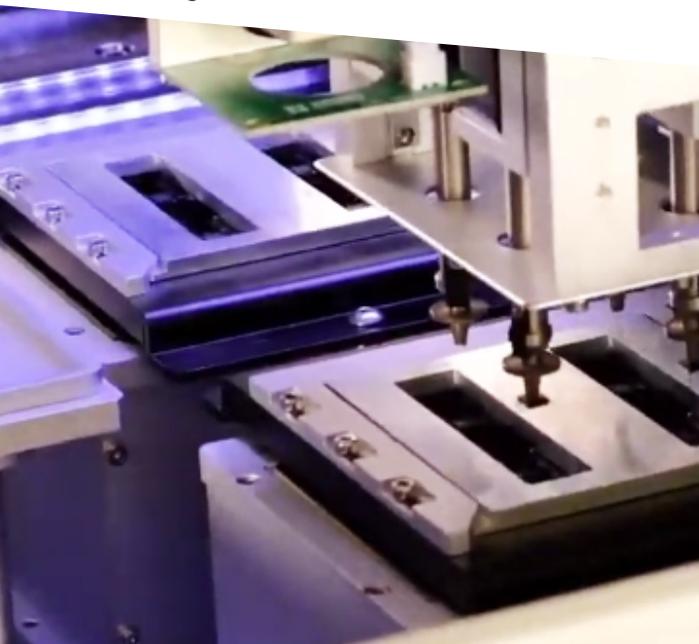
" ★★★★★

The equipment works well and we haven't needed much support. But when we do they have been all over it..."

*~5-star Google Review
SuperBOT User*

A New Era of Digital Support

With the onslaught of the pandemic, customers need real-time support accessibility while remaining safe from additional exposures. See all the ways Xeltek's technical support can continue to stay close to you and your investment during these uncertain times.



About Xeltek

With 3 decades of experience, Xeltek has been trailblazing the device programmer industry and is the leading supplier of cost-effective programming solutions for memories, microcontrollers, and programmable logic devices.

Xeltek's families of universal and automated programmers and adapters, combined with unparalleled device, software, and customer support, provide a complete range of solutions from engineering development through volume production.



Contact Us

We'd love to hear from you.

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5 Years of FREE Service SuperBOT

Let's get close

Xeltek's SBOT technical support is around the clock and streams from 2 continents, USA and China.

Gain in-depth, informed consultations from the very design engineers that developed your system investment at no additional cost.

No Expensive Service Contracts

Many companies offer access to a field-representative accompanied with a pricey service contract, that serves to create long-term dependency on an outside party. See how Xeltek stands apart.



01. Many field-service professionals act as a mediator between customer and engineers. SBOT customers, on the other hand, interface directly with the design engineers, making service more efficient and at no additional cost.

02. Most of the SBOT service and calibration issues will be addressed during the initial period of the equipment set up, saving both time and money in comparison with having a service tech on site.

03. SBOT's online remote tech support will engage your staff to learn each step of the operation and repair, allowing customers to independently operate their system without reliance on expensive contracts.

All Our Service

- 1-year free replacement parts
- 4-years free remote tech support
- Factory Training
- Free device and monthly software updates
- Lowest overall cost of ownership for equipment and 5-year operation

Over 112K devices supported and counting

Our Founder's Quotes

"Same day support for Xeltek is a demonstration of our commitment to give our best to our customers."

- S. Kim, CEO of Xeltek

